ServiceSutra

Work-sheet to evaluate and compare moving companies for relocation and storage

Assign ratings from 1-5, against all parameters, for all moving companies to evaluate and choose the best one for shifting and storage needs.

Srl	Comparison Parameters	Name of Mover 1	Name of Mover 2	Name of Mover 3
1	Are the moving companies you are comparing registered and licensed?			
2	You want to ensure that the company is well experienced. Check since how long they are in this business?			
3	Do they have a local office in the city you are moving from? Being local helps in many ways.			
4	Do they have a branch at the city you are moving to? If they have their own branch, they can handle unloading much smoothly.			
5	Dedicated customer support team can help in many ways. Check if they responsive customer support team?			
6	Verbal commitments have no value. So, are they willing to put all the commitments in writing? They must.			
7	Are they doing it on their own, or they intend to subcontract the work to any third party moving company?			
8	Insurance is seriously important and you should underestimate it. Do you have liability insurance?			
9	If subcontracting is only option, then check if the subcontractor is licensed?			
10	Did you get the detailed and itemised estimates? You should know about all the cost heads you are being charged for.			
11	Moving companies offer flexible payment terms. Check if their payment terms are flexible?			
12	They may insist on payment in cash. But it's better to pay by cheque/cards/wallets etc? Do they offer such mode of payments?			

Insurance is crucial and so you should know about the fine print like process of claiming insurance, value, time taken etc.	
Different moving companies specialize in different services. Check what's their service specialization?	
Moving companies may use cheap, pre-used and old packing materials. So, check if they use new and quality packing materials?	
Value added services can be of great help. Check if there's any like free temporary storage or help in unpacking and re-arranging.	
Always get full and inclusive quotes to avoid dispute. Check if the quotes offered is final and covers everything?	
Check if there any hidden charges, other than what is mentioned in the final quotation. There shouldn't be any	
You should know if the service includes door to door pickup and delivery. Check if the quotation covers door to door service.	
Delivery time is crucial and so check about the expected delivery timeline stated by the moving companies.	
Overall rating based on above parameters:	